



Numbers represent how many NOREX Member organizations surveyed use the product or platform.

[illegible]

Network Management	
Auvik	7
Aruba Central	2
Cisco	31
ConnectWise	4
Datadog	1
LogicMonitor	4
ManageEngine	4
Meraki	5
PRTG	4
Rapid7	3
SolarWinds	12
Other	13
Operating System	
MAC	5
Oracle Solaris	1
Windows	94
Other	2
Security	
ArcticWolf	10
Avanan	1
Barracuda	6
Carbon Black	4
Cisco	4
Cohesity	1
CrowdStrike	20
CyberArk	1
Cylance	1
Delinea	2
Fortinet	4
Ivanti	1
Kaseya	1
KnowBe4	7
ManageEngine	3
Microsoft Defender	11
Mimecast	3
Palo Alto	7
Proofpoint	4
Rapid7	7
Rubrik	3
Secureworks	1
SentinelOne	9
Sophos	6
Watchguard	2
Zscaler	1
Other	18

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BI / DATA ANALYTICS	
IBM Cognos Analytics	1
None in use	7
Oracle Analytics	1
Power BI	57
Qlik Sense	1
SAP Analytics Cloud	2
Sigma	1
Tableau	10
Other	7
CHANGE MANAGEMENT	
Azure	4
ChangeGear	2
Freshservice	11
Ivanti Cherwell	2
Jira	9
ManageEngine	6
None in use	6
Power Automate	2
ServiceNow	14
SharePoint List	3
SolarWinds	5
SysAid	1
Zendesk	3
Other	5
CRM	
CMiC	2
Cosential	3
Dynamics 365	10
Freshworks	1
Homegrown	2
HubSpot	3
NetSuite	5
None in use	4
Oracle CX Cloud	4
Salesforce	17
Tessitura	2
Other	16
ERP	
CMiC	3
Deltek	2
Epicor	1
Homegrown	5
Infor	3
JDE	2
Lawson	3
MS Dynamics 365	3
MS Dynamics GP	2
NetSuite	4
None in use	5
Oracle Fusion	3
PeopleSoft	3
Sage	2
SAP ECC	2
SAP S/4HANA	6
SYSPRO	2
Vista	5
Other	15

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PHONE SYSTEM	
3CX	2
8x8	3
Avaya	7
CallManager	2
CallTower	2
Cisco	7
Genesys	3
GoTo	1
Mitel	7
MS Teams	20
Nextiva	1
RingCentral	7
ShoreTel	1
Vonage	2
Zoom Phone	9
Other	10
PROJECT MANAGEMENT	
Asana	3
Azure DevOps	2
Deltek Vantagepoint	1
Jira	12
Monday.com	5
MS Project	29
None in use	2
Planner	4
Planview	1
Procore	2
ServiceNow	3
Smartsheet	10
Wrike	1
Zoho	2
Other	15
VIDEOCONFERENCING	
Google Meet	2
GoToMeeting	1
Logitech	2
MS Teams	67
Webex	4
Zoom	17